

# Job Aid: Conditions and Standards of Performance

## Types of Conditions

Graphics	Diagrams, drawings, photographs, job aids, maps, charts, or materials.
Real Objects	A calculator, type of machine, instruments.
Data	A set of data, formulas, a list of terms.
Real People	Another trainee roleplaying a customer, the instructor roleplaying a manager, a group of fellow students to whom you are presenting.
Situations	Scenarios, examples, case studies

## Standards of Performance

Speed	Seconds, minutes, hours, days.
Numerical Count	All 10, at least 10, 9 out of 10, 8 out of 10.
Percentages	100%, 99%, 90%, 85%, 80%.
Accuracy of Measurement	$\pm .005$ of an inch, within 2 microns, within 1 degree centigrade.
Form	Checklists, quality rating scales.
Solution Selection	Optimal, least expensive, most beneficial.
Comparisons	To the experts, to a poll, to group members.
Judgment	Agreeing 9 out of 10 times with the expert's opinion.
Opinion	More positive, willing, responsive, comprehensive, no objections, all possible, in sequence.